CULTURALLY SENSITIVE TREATMENT
Providing Culturally Sensitive Addiction Treatment for People of the Catawba Tribe
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# Providing Culturally Sensitive Addiction Treatment for People of the Catawba Tribe

According to the World Health Organization (WHO), approximately 60 million people struggled with opioid use in 2021. WHO further estimates that 125,000 people died from opioid overdose in 2019. The prevalence of opioid usage and related fatalities continues on an upward trend (WHO, 2023).

In the United States, the opioid epidemic is not affecting all populations equally.

According to the 2021 National Survey on Drug Use and Health, Native Americans suffer the highest rates of substance use disorders compared to all other ethnic groups (Substance Abuse and Mental Health Services Administration (SAMHSA), 2022). In 2021, 28.7% of Native

Americans needed treatment for substance use, but only 5.3% received treatment (SAMHSA, 2022). To combat the opioid epidemic, the North Carolina Opioid and Substance Use Action

Plan calls for an increase in access to medication-assisted treatment (MAT) for people with opioid use disorders (North Carolina Department of Health and Human Services, 2023; Office of Disease Prevention and Health Promotion, 2022). The global aim of this project was to provide culturally sensitive addiction treatment for members of the Catawba Native American tribe through increasing the cultural awareness of the project partner's staff.

# Background

The Catawba Native American tribe has over 3,300 members with modern tribal lands in York County. They are the only federally recognized tribe in South Carolina and have lived along the Catawba River for several thousand years (Catawba Indian Nation, n.d.). The partner for this DNP project was a not-for-profit medication-assisted treatment program that provides treatment for people in North Carolina and its surrounding counties. They utilize

buprenorphine medications in combination with therapy, counseling, spiritual support, and case management to help patients manage opioid use disorders.

A partial literature review was done to determine the best course of action for the project partner to reach their aim of providing culturally sensitive substance use disorder (SUD) treatment to members of the Catawba tribe. After analyzing themes, the method determined to best fit the partner's needs was to build and implement an educational intervention for the project partner's staff members with the goal of increasing staff's knowledge on providing culturally sensitive SUD treatment to members of the Catawba tribe.

#### Methods

The framework used for this project is Plan-Do-Study-Act (PDSA) (Agency for Healthcare Research and Quality, 2020). An electronic partial literature review was performed on 6/11/2023 using PubMed, CINAHL, and ProQuest. The limitations placed on the search were as follows: it was published within the past five years, English Language, and peer-reviewed. At the end of the search, seven total articles fit the inclusion criteria. After themes were compared, it was determined that cultural sensitivity training for staff members was the implementation that best met the project partner's needs. The University and Medical Center IRB prescreened the project and did not require an IRB review.

A PowerPoint presentation was built using current literature, Catawba tribal leader input, and images from the Catawba Cultural Division. Focus was placed on cultural humility and critical reflexivity (Curtis et al., 2019; Gonzalez et al., 2021; Shepherd., 2019; Wright., 2019). Cultural Trauma and the role it plays in addiction were also covered (Gone et al., 2019). Superficial stereotypes and oversimplifications of complex tribal belief systems were avoided as

they can have harmful effects by creating a sense of "otherness" and reinforcing stereotypes (Curtis et al., 2019; Lekas et al., 2020; Shepherd, 2019). Promotional flyers were placed in the employee break room. A pre/post-10-question survey was created. Each survey question could be scored 0-5. A higher score indicates a higher confidence in providing culturally sensitive care.

The Survey questions were:

- 1. My own values might affect my client.
- 2. A person's cultural identity is static.
- 3. My own implicit bias would never affect my clients.
- 4. Native Americans have a genetic predisposition to developing addiction disorders.
- 5. I understand the concept of trauma-informed care.
- 6. Historical trauma could affect my client's recovery needs.
- 7. I have the skills to provide culturally sensitive care for the Catawba population.
- 8. My own cultural identity may affect the way I deliver care to my clients.
- 9. Cultural competence is a lifelong process.
- 10. Native American persons have a similar risk of needing substance use disorder treatment as Caucasian persons.

Two separate 30-minute presentations were offered to accommodate staff members' schedules. Eighteen total staff members chose to participate. A variety of snacks and beverages were provided as an incentive to attend. A survey was given to staff members prior to the presentation and then again after the presentation was completed. For anonymous feedback, a QR code was generated and displayed at the end of the PowerPoint presentation and also

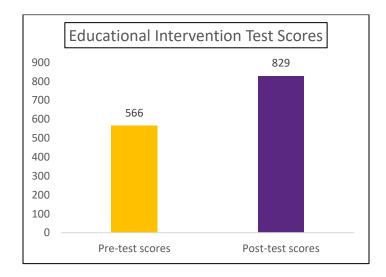
placed on flyers in the breakroom. Pre/ post-survey scores were compared and analyzed using Excel. A Word document was used to record anonymous feedback.

## **Results**

A total of 18 team members participated in the educational intervention. The total combined pre-survey scores for all 18 participants were 566 out of 900. The total combined post-survey test scores were 829 out of 900. Total pre/post-survey results are shown in Figure 1. Each individual question score increased post-educational intervention. Individual Survey question data is shown in Table 1.

Figure 1

Total Pre/Post educational Intervention Scores



**Table 1**Pre/Post Survey Question Results and Percentage improved

Survey Question #	Pre-survey Results	Post-Survey Results	Percentage Improved
# 1	54	86	59.30%
#2	52	75	44.20%
# 3	50	87	74.00%

# 4	55	79	43.00%
# 5	60	86	43.30%
# 6	58	86	48.20%
#7	40	73	82.50%
# 8	59	89	50.80%
# 9	66	86	30.30%
# 10	72	82	13.90%

Three themes were consistent in the anonymous feedback: Staff better understood how culture shapes values and belief systems. Staff had an improved understanding of how historical trauma may impact the patient population. Staff felt better prepared to provide culturally sensitive care for the Catawba population. One participant wrote, "I understand better how trauma that happened generations ago might still negatively affect my patients today, and I can empathize with them a little better." Another wrote, "I didn't realize how much my culture impacted my interactions and expectations with my clients."

#### Discussion

Survey scores improved 46.5% overall after the educational presentation. Individual survey questions showed varying levels of improvement. The most growth occurred in question 7, which asks the participants their confidence they have the skills to provide culturally sensitive care to the Catawba population. Other marked growth was noted in questions 1, 3, and 8. These questions deal with cultural sensitivity and personal bias.

Themes noted from anonymous feedback indicated that staff felt more confident in their ability to provide culturally sensitive care and had an improved understanding of how culture affects both themselves and the patients.

Barriers to this project include the small scale of the group receiving educational intervention. Although there was nearly 100% teammate participation, there were only 18 total participants. The small population size makes determining the clinical significance of results difficult. In addition, developing a program appropriate and meaningful for a wide diversity of interprofessional teammates was challenging. This education targeted the team as a whole, including doctors, social workers, counselors, IT personnel, office managers, toxicology and laboratory experts, compliance officers, and other directors with a variety of educational and experience backgrounds.

Staff training is only the foundational step to providing culturally sensitive addiction treatment. Current literature recommends that once teammate training is completed, the next step is to build meaningful partnerships with tribal leaders. These partnerships can lead to educational opportunities for tribal members, offering treatment plans that incorporate Native American aspects, or incorporating MAT into already existing tribal treatment programs.

Resources need to be dedicated to building and implementing the next steps (Behavioral Health Services for American Indians and Alaska Natives., 2019; Richer & Roddy., 2023; Wright., 2019).

### Conclusion

Providing culturally sensitive addiction treatment improves treatment outcomes, including sustained sobriety and improved retention rate in the program. It also increases access to evidence-based treatment as Native American patients are more likely to enter medication-assisted treatment for substance use disorder if providers offer culturally sensitive care (Burlew et al., 2013; Hartmann et al., 2022; Richer & Roddy, 2022). Based on findings from the literature review, it was decided that cultural sensitivity training for interdisciplinary staff

would be the foundational step for the project partner to achieve their goal of providing culturally sensitive SUD treatment. Although the small sample size presents challenges in determining the clinical significance of these findings, data analysis suggests that this intervention successfully increased staff members' knowledge of how to provide culturally sensitive care to their patients.

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