

## Objective



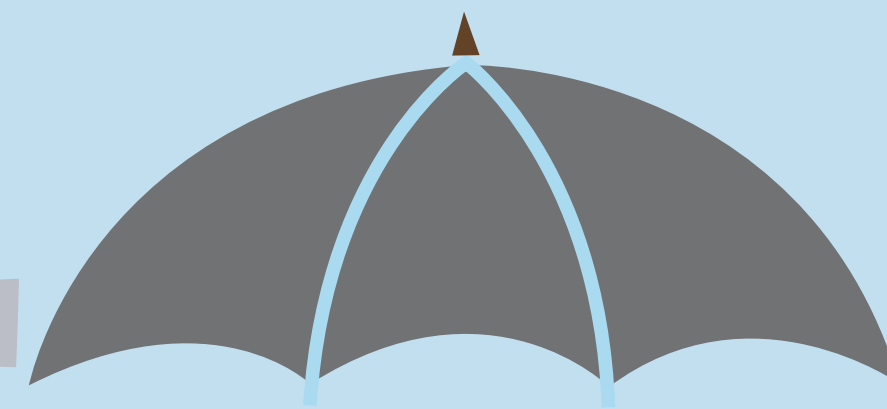
- Provide ongoing access to library resources in various types of disasters
- To create a statewide library service continuity plan ready for implementation in the event of a disaster that impacts hospital or academic healthcare providers' access to core library services and resources

## Methods



- National Network of Libraries of Medicine (NN/LM) grant awarded for 2 training sessions on disaster planning
- Meetings were held with interested parties
- Used pre-existing relationships between UNC, Duke, Wake Forest and ECU, AHEC Libraries, and hospitals
- Core services: Reference Assistance  
Interlibrary Loan  
Access to Online Resources
- Executive committee formed with all constituents represented
- Formalized Mutual Aid Agreement (MAA) was drafted and refined
- Agreement was signed by all library directors (agreement is intentionally not legally binding)

We've got you



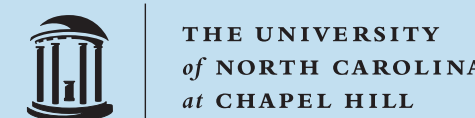
Covered

## Statewide Service Continuity in Disasters

### Authors

**Susan P. Hardee**, Wake Area Health Education Center, Raleigh, NC;  
**Melanie J. Norton**, AHIP, Document Delivery Librarian, Yale University, New Haven, CT  
**Francesca Allegri**, AHIP, University of North Carolina at Chapel Hill, Chapel Hill, NC  
**Jeff Coghill**, AHIP, East Carolina University, Greenville, NC  
**Mark McKone**, AHIP, Wake Forest University, Winston Salem, NC  
**Diana McDuffee**, AHIP, University of North Carolina at Chapel Hill, Chapel Hill, NC  
**Richard A. Peterson**, AHIP, Duke University, Durham, NC  
**Mary Beth Schell**, University of North Carolina at Chapel Hill, Chapel Hill, NC  
**Daniel T. Wilson**, University of Virginia, Charlottesville, VA

Poster layout and design: **Jason Cottle**, East Carolina University, Greenville, NC



## Results



- Signed agreement in place by September 2010
- Email listserv distribution list created
- Contact information shared among institutions
- Levels of readiness established:  
Level 1 = Normal to Level 5 = Use out of state resources (contact Regional Medical Library-RML)
- National resources outlined and shared with the group
- Executive Committee established to administer the MAA agreement, response activities and needed modifications

## Conclusion



- Agreement provides for core library services at any time, in any part of the state
- Other alternative communication means established
- Libraries successfully activated "on alert" status during a recent hurricane threat— Hurricane Earl, September 2, 2010